

# CEDAR AND SPECIALTY DOOR WARRANTY

WINDSOR DOORS LTD WARRANTS TO THE PURCHASER OF ITS PRODUCTS THAT ANY PART THEREOF WHICH PROVES TO BE DEFECTIVE WITHIN **TWO** YEARS OF DATE OF PURCHASE WILL BE REPLACED TO THE CUSTOMER WITHOUT CHARGE. THIS DOES NOT EXTEND TO NORMAL WEAR AND TEAR OR LABOUR CHARGES. MINOR SCRATCHES, ABRASIONS OR MARKINGS DUE TO THE HANDLING AND/OR INSTALLATION OF THE PRODUCT ARE NOT CONSIDERED FACTORY DEFECTS. WINDSOR DOORS LTD IS NOT LIABLE FOR CONSEQUENTIAL DAMAGES OR THE RECOVERY OF ANY OTHER DIRECT OR INDIRECT COSTS. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED AND SHALL BE VOID IF DAMAGE WAS DUE TO IMPROPER INSTALLATION, USE, MAINTENANCE OR FAILURE TO FOLLOW PRINTED INSTRUCTIONS.

## Customer supplied cedar and timber doors:

- All jobs in which the customer is to supply a cladding e.g. shiplap weather board, the profile of door 'vertical' or 'horizontal' must be taken into account when ordering material as Windsor Doors Ltd will not warrant any incorrect or faulty cedar/timber supplied.
- All cedar or timber materials must be supplied raw, painted or stained boards run the risk of not adhering to frames.

## Care and maintenance:

- Cedar and timber panels must be stained or painted inside and out prior to installation. Windsor Doors Ltd will not warranty a door that has not been sealed correctly. Panels must be dry and clean before applying seal.
- A dark colour stain or paint will attract more heat which can cause cupping of boards. This will be worse if the door is north facing and is exposed to all day sun hence we advise against these colours. **There is no warranty against cupping or shrinkage of boards.**
- Door must be regularly maintained according the manufactures and sealants instructions.
- A general service of all moving parts should be carried out every year by an experienced garage door installer.