b&d Smart Pro, Smart & Secure

Sectional Door Openers
Quick Operation Guide

1.0 USER OPERATING CONTROLS
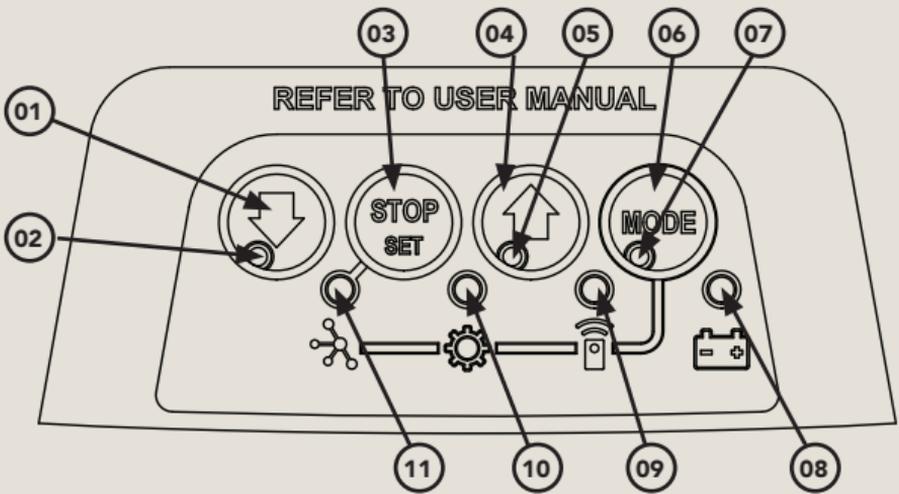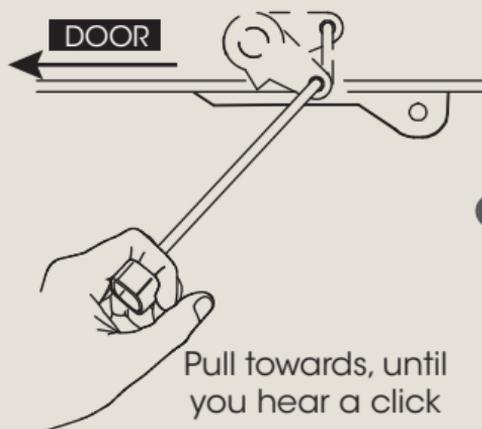

Button	Function
01	Close
02	Close indicator
03	Stop
04	Open
05	Open indicator
06	Mode
07	Status indicator
08	Battery status indicator
09	Remote status indicator
10	Adjustment indicator
11	Network indicator

TO DISENGAGE THE OPENER

tip It is recommended to disengsgre the door with the door in the closed position.
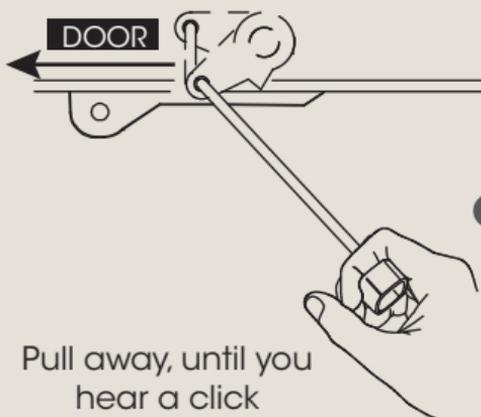
DOOR

Pull towards, until you hear a click

Manually operate door

CAUTION: When the opener is manually disengaged, the door is no longer locked. To lock the door manually, re-engage the opener after the door is closed.

TO ENGAGE THE OPENER

DOOR

Pull away, until you hear a click

Press to test

CAUTION: Do not use the string handle as a mechanism to open the door. Failure to comply may cause serious injury.

3.0 CODING A REMOTE CONTROL

CODING REMOTE FROM THE OPENER

tip The opener can only be operated from remote controllers that have been programmed into its memory. Up to 64 remotes can be programmed.

STEP ONE
Switch power on and remove controls cover

STEP TWO
Press repeatedly — till remote LED lit

STEP THREE
HOLD

Opener flashes & beeps

HOLD for 3 sec
RELEASE
HOLD for 3 sec

Release both buttons

STEP FOUR
Then refit controls cover

STEP FIVE
Press to test

REMOTELY CODING A REMOTE CONTROL

tip Remotely coding works when you have a pre-coded remote control and are in range of the opener.

STEP ONE
Take a pre-coded remote and press the button to duplicate

STEP TWO
Use a pen,
HOLD for 2 sec
the middle button through the coding hole

STEP THREE
Opener flashes & beeps

HOLD for 3 sec
RELEASE
HOLD for 3 sec
RELEASE

Take new remote

STEP FIVE
Opener stops flashing & beeping

Press to test

4.0 CHANGING A BATTERY

tip Battery Type: 1 x CR2032.

STEP ONE
Check Light Status Table

HOLD

Light Status	Battery
Solid	OK
Flashing	Replace
No light	Replace

STEP TWO
Use screwdriver to remove screws and open

STEP THREE
Use non-metallic object to push out.

WARNING!: The battery is hazardous and must be kept out of reach of children. The battery can cause severe or fatal injuries within 2 hours or less if swallowed or placed inside any part of the body. If you suspect the battery has been swallowed or placed inside any part of the body, SEEK IMMEDIATE medical attention.

5.0 SMART PHONE CONTROL

(Smart Pro & Smart Only)

The Smart Phone Control works via your home's WiFi network. Initial set up involves linking your phone app and smart opener to your home network.

WARNING!: This device allows for operation of the door when not in line-of-sight of the door and opener. The door may operate unexpectedly, therefore do not allow anything to stay in or near the path of the door.

BEFORE YOU START

Download the B&D App to your smartphone

Ensure limits are set prior to connecting to wifi

The home WiFi router is within range of opener

STEP ONE

Remove controls cover & Press repeatedly

till network LED is lit

STEP TWO

HOLD for 5 sec

LED will turn PURPLE (HOTSPOT ON)

STEP THREE

Go to phone settings, then WiFi and select (B&D000000)

Open APP and click START

STEP FOUR

Set up new Smart Hub in app

Smart Hub connect appears, ensure WiFi network = (B&D000000)

STEP FIVE

Network LED and light will flash.

STOP SET

Press

Follow instructions in the app Network LED will turn Blue then return controls cover

6.0 TROUBLESHOOTING

Main Light = Service / Warning Indicator:
Requirements for a service and user warnings are indicated after operation by the main light repeatable flashing OFF a number of times followed by a pause.
The below table identifies the issues and remedies

💡	Issue	Remedy
1	Normal operation (door is fully open)	
2	PE is precenting door from moving	Clear away any obstructions. Test Door. If unable to move the door and suspect beam is faulty, enter Safety Beam Emergency Close by pressing and holding a pre-coded transmitter button until the door closes.
3	Wireless Auto-Lock battery is low	Change Auto-lock battery
4	Wireless PE battery is low	Change PE Battery
5	Wireless Auto-Lock is not unlocked and preventing door moving	Check Auto-Lock, test by pressing emergency release button on the lock and the test door operation.
6	Maintenance is due after pre-set number of cycles.	Contact dealer to arrange service.
7	Standby battery is faulty	Contact 1300 769 850 within Australia for assistance.
8	Door was obstructed	Clear away any obstructions and test door opens/closes correctly. (if the door is damaged, contact a door professional)
9	Motor overloaded or stalled	Contact dealer to arrange a door service.
10	Unit running on battery power (Only available with SDO-7 & SDO-9	Main light will flash (3) three times at the start of the cycle to indicate the opener is running from battery backup and 10 flashes at the end of cycle. Check power supply.

7.0 CARING FOR YOUR OPENER

Preventative servicing of your garage door and opener, is important. Your garage door is made up of numerous moving parts designed to lift and lower your door safely and efficiently.

Ongoing preventative servicing ensures that your door continues to function within factory specifications, greatly reduces the risk of failure and repair bills down the track and ensure you maintain your Warranty.

Refer to your Owners Opener Handbook for your service schedule available HERE.

tip

Refer to the installation manual for monthly testing procedures in Section 13 to ensure garage door is fit for use available HERE.

Online warranty details are available HERE.

8.0 NEED A SERVICE CALL?

If the opener needs a service please call the dealer who installed the garage door opener (their contact details are usually on a sticker on the back of your garage door).

For product assistance, general enquiry or more information, please visit:
bnd.com.au
or call **13 62 63.**